

Lovato Electric S.p.A.

Via Don Emilio Mazza, 12

24020 Gorle (BG)

Tel.: +39 035 4282111 - Fax: +39 035 4282200

VAT NO. 01921300164



Information statement on personal data processing pursuant to art. 13-14 of the EU 2016/679 regulation

Data subjects: customers.

Lovato Electric S.p.A, as the Data Controller of your personal data, in pursuance of the European Regulation 2016/679, hereinafter "GDPR", hereby informs you that the above regulation provides for the protection of data subjects with regard to the processing of personal data and that such processing will be based on the principles of correctness, lawfulness, transparency and protection of your privacy and rights.

Your personal data will be processed in accordance with the legal provisions of the aforementioned regulation and the confidentiality obligations therein.

Purposes and legal basis of the processing: in particular, your data will be processed for the following purposes relating to the implementation of compliance with legislative or contractual obligations:

- fulfilling administrative, accounting and tax obligations related to the contract.

Your data will be also used for the following purposes relating to the enforcement of measures connected with contractual or pre-contractual obligations:

- quality control of the products/services offered through statistical analysis and subsequent customer satisfaction evaluation;
- providing after-sales service;
- executing specific requests of the data subject;
- managing the contractual and/or pre-contractual relationship.

Your data will also be used for the following purposes necessary for the pursuit of the legitimate interest of the data Controller:

- managing litigation (breach of contract, arbitration, etc.).

Your personal data may also, with your consent, be used for the following purposes:

- sending notices of company events and initiatives by e-mail;
- sending newsletters and commercial communications promoting the Company's products/services by e-mail.

The provision of data is optional for you with regard to the above-mentioned purposes, and your refusal to provide such data does not affect the continuation of the relationship or the appropriateness of the processing.

Processing methods. Your personal data may be processed in the following ways:

- processing by means of electronic computers;
- manual processing by means of paper archives.

Each processing is carried out in compliance with the methods specified in Articles 6, 32 of the GDPR and by adopting the appropriate security measures.

Your data will only be processed by personnel expressly authorised by the Data Controller and, in particular, by the following categories of employees:

- personnel of the Data Controller belonging to the company functions assigned to the enforcement of the above-mentioned purposes, who act as data processors.

Disclosure: Your data may be disclosed to external parties for the proper management of the relationship and in particular to the following categories of Recipients including all duly appointed Data Processors:

- external parties, public or private entities, entitled to request the data by specific legal provisions or a provision issued by an authority (e.g. authorities and supervisory and control bodies, public administrations);
- parties whose activity is necessary for the performance of the contract to which you are a party (e.g. credit institutions, law firms). These entities act as autonomous data Controllers;
- third parties to whom the Data Controller outsources certain personal data processing activities in order to achieve the purposes indicated above (e.g. data processing companies, cloud service companies, auditing companies, information system management and maintenance companies). These subjects act on behalf of the Controller as Data Processors.
- third parties to which the Data Controller, in order to fulfil the above-mentioned purposes, outsources certain activities functional to the execution of the contract.

Distribution: Your personal data will not be disseminated in any way.

Period of data retention. Please note that, in accordance with the principles of lawfulness, purpose limitation and data minimisation, pursuant to art. 5 of the GDPR, the period of retention of your personal data is:

- for the entire duration of the contractual relationship, as well as for a period not exceeding 10 years after its termination.

Data Controller: the Data Controller, pursuant to the Law, is Lovato Electric S.p.A. (Via Don Emilio Mazza, 12, 24020 Gorle (BG); VAT no.: 01921300164; can be contacted at the following addresses: E-mail: privacy@lovatoelectric.com) in the person of the legal representative pro tempore.

You have the right to obtain from the data Controller the cancellation (right to be forgotten), limitation, updating, rectification, portability, opposition to the processing of personal data concerning you, and in general you can exercise all the rights envisaged by articles 15, 16, 17, 18, 19, 20, 21, 22 of the GDPR.

EU Reg. 2016/679: Articles 15, 16, 17, 18, 19, 20, 21, 22 - Rights of the data subject

1. The data subject is entitled to obtain confirmation as to the existence or not of personal data that may concern them, even if said data has not yet been recorded, disclosure of said data in intelligible form and the possibility of filing a complaint with the supervisory authority.

2. The data subject has the right to obtain information about:

- a. the source of the personal data;
- b. the purposes and processing methods;
- c. the logic applied in case of processing carried out by electronic instruments;
- d. the identification details of the data controller, of the processors and of the appointed representative according to art. 5, para. 2;
- e. the entities and categories of entities to whom the personal data may be disclosed or who may become aware of said data in their capacity as designated representative in the country, of data co-ordinators or processors.

3. The data subject has the right to obtain:

- a. the updating, correction or, if they are interested in this, the integration of the data;
- b. the deletion and anonymous transformation of the data or data block processed breaching the law, including those that are not to be kept for the purposes for which they had been gathered or later processed;
- c. the certification that the operations of letters a) and b) have been disclosed, together with their content, to the people to which the data has been communicated or given, save when this proves impossible or involves to use means clearly exaggerated vs. the safeguarded right;
- d. data portability.

4. The data subject is entitled to raise a total or partial objection:

- a. for legitimate reasons, to the processing of the personal data concerning them even if pertaining to the collection aim;
- b. to the processing of personal data for the purpose of sending advertising materials or making direct sales or for carrying out market surveys or sales communications.

Lovato Electric S.p.A.

Via Don Emilio Mazza, 12
24020 Gorle (BG)
VAT NO. 01921300164



Template for obtaining the consent of the data subject

Date: Place:
Name, Surname:.....

I, the undersigned data subject, having acquired the information provided by the data controller pursuant to article 7 of EU Reg. 2016/679, (Information Document No. 20004.51.438430.2261777):

Do you consent to the processing of your personal data for the optional purposes listed below?

<input type="checkbox"/> YES <input type="checkbox"/> NO sending reports on company events and initiatives by e-mail
<input type="checkbox"/> YES <input type="checkbox"/> NO sending newsletters and commercial communications promoting the Company's products/services by e-mail

The data subject:
